



ZIP FILTERS WARRANTY POLICY

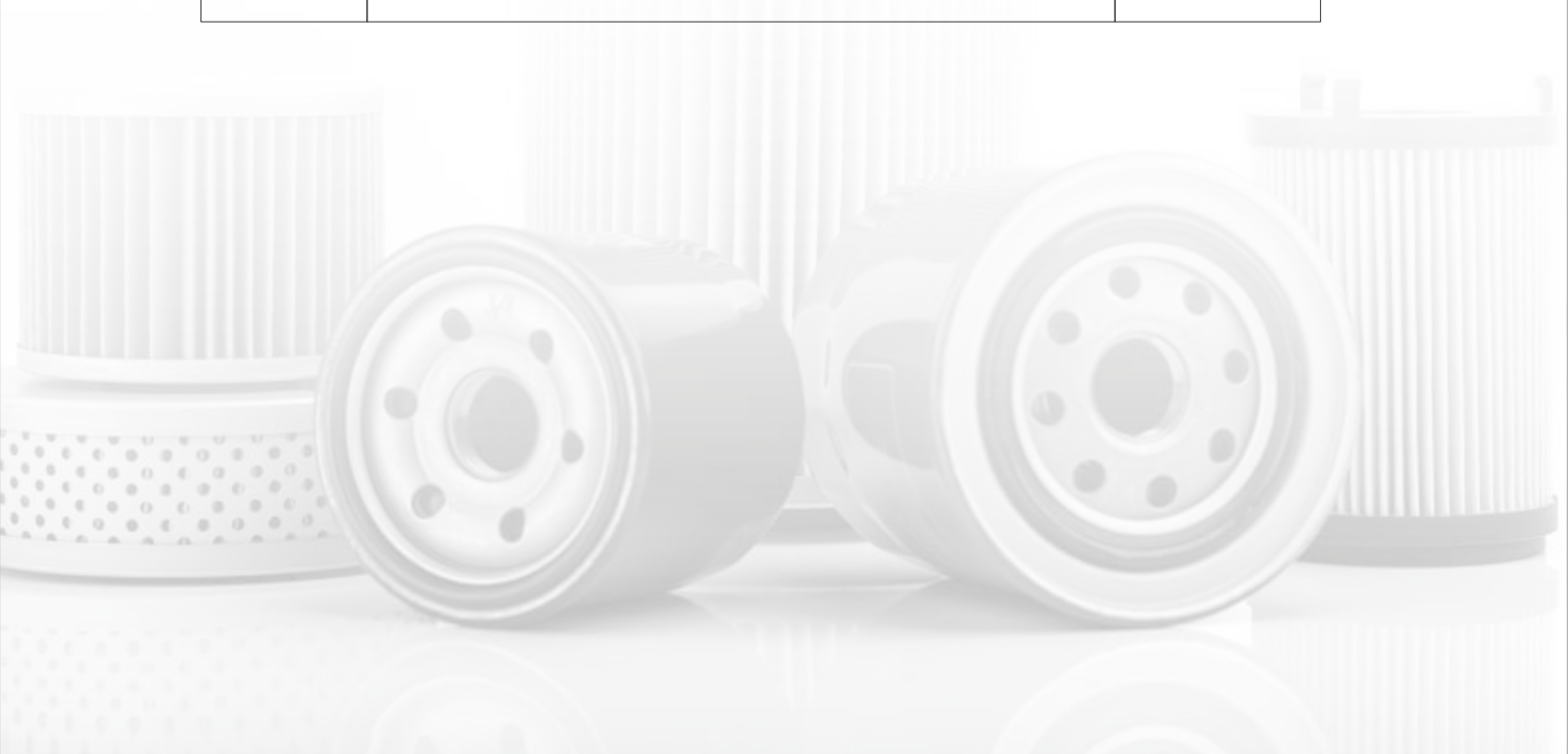


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Zip Filters Product Warranty Policy

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Introduction To the Warranty Policy

We, ZIP Filters (hereinafter referred to as “Company”), having its registered office and operating under applicable laws, warrant that each ZIP Filters product manufactured and/or sold through authorized channels is free from defects in material and workmanship under normal usage and service conditions, and as defined in this Warranty Policy document (“Warranty Policy”).

Pursuant to this Warranty Policy, the Company’s Authorized Distributors, who supply ZIP Filters products to customers through their channel network, will repair or replace any product (except those covered under specific or separate warranty policies) which, upon examination and to the satisfaction of the Company, is found to be defective in material or workmanship (“Defective Product”).

For the purpose of this Warranty Policy, “Customer” shall mean the purchaser of ZIP Filters products from an Authorized Distributor.

The warranty provided under this Warranty Policy is strictly limited to ZIP Filters products only. No employee, representative, dealer, or Authorized Distributor of the Company is authorized to extend, modify, or enlarge this Warranty Policy or provide any additional warranty (whether oral or written) on behalf of the Company.

The Company’s responsibility is limited strictly to the terms stated in this Warranty Policy, and it shall not be liable for any personal injury, or any indirect, incidental, special, consequential, or punitive damages, including any loss, damage, or claim arising out of the use of the product or any defect therein.

The Company further reserves the right to amend, modify, or discontinue this Warranty Policy, in whole or in part, at any time without prior notice. Neither the Company nor any Authorized Distributor or channel partner shall incur any liability or obligation (directly or indirectly) towards any third party in this regard.



Terms & Conditions Of Warranty Coverage

1. WARRANTY PERIOD

ZIP Filters products are covered under a **180 (One Hundred Eighty) days warranty** from the date of purchase.

2. ELIGIBILITY

To qualify for warranty:

- a) Product must be purchased from an **Authorized ZIP Filters Distributor** only
- b) Customer must provide valid **proof of purchase**
- c) Product must be used under **normal operating conditions**
- d) Proper installation and maintenance must be followed as recommended



Exceptions To The Warranty Policy

This warranty does not apply to:

- ➔ Normal wear and tear of the product
- ➔ Damage due to improper installation or handling
- ➔ Use in non-recommended applications
- ➔ Exposure to extreme environmental conditions
- ➔ Accidents, misuse, negligence, or abuse
- ➔ Use of non-compatible or counterfeit parts
- ➔ Unauthorized repairs or modifications
- ➔ Failure due to lack of maintenance
- ➔ Products damaged due to external factors like dust, chemicals, or water exposure beyond limits



Notes On Warranty

Subject to the terms of this Warranty Policy, the Company warrants that all ZIP Filters products shall be free from defects in material and workmanship under normal usage and service conditions during the Warranty Period.

The Company's sole obligation, and the Customer's exclusive remedy under this Warranty Policy, shall, at the sole discretion of the Company, be limited to the repair or replacement of the defective product or refund of the purchase price, wherever applicable.

The Customer must raise warranty claims within the applicable Warranty Period through an Authorized Distributor and submit valid proof of purchase along with all required supporting documents while making such claims.

The Company reserves the right to contact the Customer directly for verification of the purchase and validation of the warranty claim related to the concerned ZIP Filters product.

In case of any dispute, the decision of the Company shall be final and binding on all parties under this Warranty Policy.

For any and all disputes arising directly or indirectly under this Warranty Policy, the courts having jurisdiction at Gurugram, Haryana, India shall have sole and exclusive jurisdiction.

Except for the express warranty stated herein, the Company disclaims all other warranties, whether express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose.

Customer Assistance

Authorized Distributors are the first point of contact for any warranty claims.

Step 1 :

Contact the distributor from whom the product was purchased.

Step 2 :

Provide the following details:

- ➔ Product / Part Number
- ➔ Proof of Purchase
- ➔ Issue Description

Disclaimer

Except for the warranty stated above, ZIP Filters disclaims all other warranties, express or implied, including merchantability and fitness for a particular purpose.



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